

Terms for Consumers

These terms and conditions are supplements to the determined account rules for the card at matter. When the cardholder makes a purchase with the card, he or she may request to receive the receipt in digital form, for example by e-mail or as a PDF. It will then be sent directly to the Cardholder, which can then manually connect the receipt to a specific card transaction in the Eurocard app or on My Eurocard. *

The cardholder can also photograph the receipt using his or her Smartphone, and then manually connect the receipt to a specific card transaction in the Eurocard app or on My Eurocard.

The cardholder can then see all transactions with their receipt in his or her Eurocard app or on My Eurocard. The receipt is saved for 3 years.

Disclaimer for Consumers

Please note that some stores may require the original receipt to allow you to return or exchange an item. The right to make returns and exchanges, is a voluntary commitment from the store, so each shop can form their own routines. In the case of complaints, however, the stores must accept a digital receipt

* Note that when the Service is initially launched, the feature will only allow the cardholder to photograph the receipt and then manually connect it to the transaction.